



## Sunrise Family Clinic

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[www.sunrisefamilyclinic.com](http://www.sunrisefamilyclinic.com)

Dear Parents,

We are excited to announce that Sunrise Family Clinic has agreed to operate the Yamhill Carlton School Based Health Center through the remainder of the 2017-2018 school year, starting **this week!** This is an advantage for the community, as it allows us to offer comprehensive physical, mental and preventive health services to children and adolescents on school property, as well as keep our SBHC mental health grants. With easy access to health care in a school setting, SBHCs reduce barriers such as cost, transportation, and concerns that often keep children and youth from seeking the health services they need.

### FAQs

#### Are you accepting new patients at YC SBHC?

We accept:

- Children under 19 and living in the Yamhill Carlton school district regardless of insurance
- Students and staff members at YC
- Current, already established patients at YC SBHC
- If we have openings and you have an insurance that we accept
- Unfortunately, we are **not able to accept new adult patients with Oregon Health Plan or Medicare** at this time as our NPs' adult Medicare and OHP panels are already full
- Additionally, our office policy prevents treatment for chronic pain management with narcotics or other scheduled substances

#### What about billing?

The SBHC bills insurances like our main office. Sunrise Family Clinic wants patients to receive the care they need, regardless of ability to pay. For students, we do not refuse care for inability to pay, though we are required to follow applicable billing laws and rules (including collecting co-pays per insurance requirements); however, a sliding scale and hardship applications are available for all patients, with or without insurance. We are also happy to direct people to available free and low cost resources.

#### What happens if I am a patient at YC SBHC and it is not a school day and/or not a day the SBHC is open?

As a SBHC patient, you are also a Sunrise Family Clinic patient, and yes, we can serve as your PCP. As a SFC patient, you can be seen at the main office, assuming there are appointments available (we encourage you to call early, before all our same day appointments are filled). You can also always call the main office, text our text line, or go on your patient portal to schedule appointments, cancel appointments, etc.

#### Speaking of appointments, do you accept walk ins?

At YC SBHC, we always accept YC student walk in appointments. If you are a community member, we strongly encourage you to call. If we have appointments available, we will try to get you in, but students are our

priority. If you are already a Sunrise patient, you can also request an appointment at our main office.

**How do we ensure the YC SBHC remains operational?**

Use it! If there is enough utilization, Sunrise is willing to continue operating the SBHC in the future. However, if it remains underutilized as it has in the past, they have a long waiting list of patients at their main office (in fact, they are no longer adding new patients, even with private insurance, to the waiting list outside of a few select groups), and can better use their staff time there.

## More Information:

**[www.sunrisefamilyclinic.com](http://www.sunrisefamilyclinic.com)**

Sunrise Family Clinic is the office of Jacqui Terrill Cooke, FNP-C, CNM, Dr. Noelle McLaughlin, DNP, and Lisa Bingham, FNP-C, local, experienced Yamhill County Nurse Practitioners who strive to provide excellent and caring health care in partnership with patients and families. Our team’s goal is to provide a welcoming, caring environment where people (adults, teens, and children) feel supported in improving their health.

We agreed to operate the SBHC because we believe in serving the community and making sure our kids have the care they need to be healthy in body and mind.

<p><b>YC SBHC</b> 120 N Larch Pl. Yamhill, OR 97148</p> <p>Phone:       <b>503-852-6960</b></p> <p>Hours - school days only: <b>Monday:           Closed</b> <b>Tuesday:         8:30am-2:00pm</b> <b>Wednesday:      Closed</b> <b>Thursday:        12:00pm-5:00pm</b> <b>Friday:            8:30am-2:00pm</b></p>	<p><b>Sunrise Family Clinic (Main office)</b> 320 SE Baker St. McMinnville, OR 97128</p> <p>Phone:        <b>503-474-3600</b> Text line:    <b>971-312-2292</b> Fax:           <b>503-474-3601</b></p> <p>Hours: <b>Monday:           8:00am-7:00pm</b> <b>Tuesday:         8:00am-4:30pm</b> <b>Wednesday:     8:00am-7:00pm</b> <b>Thursday:        7:00am-4:30pm</b> <b>Friday:            8:00am-4:30pm</b></p>
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